

# Oil Analyzers INC.

Dear OIL ANALYZERS INC. Customer,

We are writing to inform you of the recent upgrades we've made to the products and services available through the OIL ANALYZERS INC. Fluid Analysis Program.

Fluid testing with OAI Laboratories is now faster and easier with multiple laboratories strategically located across the country. Now OAI testing facilities are accessible by ground transit within 48 hours from anywhere within the continental United States. OAI also has new online reporting software, providing access to test results almost immediately after processing. Data analysts are available during regular business hours (8 a.m. to 5 p.m. Central) to answer questions and assist you in understanding your results.

To provide you with the best analytical services available, OAI has also expanded its kit selection to a full complement of oil, diesel fuel and coolant testing. Our sample-jar labels and component registration forms have been redesigned to increase the clarity and accuracy of the sample information you submit.

**Rest assured we will continue to process the Cleveland address test kits you currently have in inventory until January 31, 2009. Rather than sending your existing kits to the Cleveland address on the form, please send these kits to the following address:**

**OIL ANALYZERS INC.  
1101 Susquehanna Avenue  
Superior, WI 54880**

OAI needs only one item from you. Please designate on the enclosed form how you would now like to receive your test results. Be sure to also include your current contact information so that we may update our records. Please fax your completed form to 715-392-3097 or send to the address above.

We are very excited about these improvements to OAI Fluid Analysis Program. If you have any questions concerning this transition or any of the testing we now offer, please feel free to contact OAI at 877-458-3315.

Sincerely,

Ed Kellerman

Manager, OIL ANALYZERS INC.

# Report Notification Information

I wish to receive my test results by:

Fax

Email

HORIZON\*

Customer Name: \_\_\_\_\_

Company Name: \_\_\_\_\_

Company Address: \_\_\_\_\_

Fax: \_\_\_\_\_

Email address: \_\_\_\_\_

Please fax this completed form to 715-392-3097 or mail to the address below:

**OIL ANALYZERS INC.  
1101 Susquehanna Avenue  
Superior, WI 54880**

*Thank You,*

**OIL ANALYZERS INC.**

\*Register for HORIZON to view your reports online. Go to [www.oaitesting.com](http://www.oaitesting.com) and click the HORIZON link to register.